

BENUE STATE 2024 BERAP											PROGRESS UPDATE				
S/N	Business Enabling Reform Areas	Reform Objectives	Action Steps	Description and Key Targets	Beneficiaries	Responsible MDA	Contributing MDAs	List of Private Sectors Contributors	Estimated costs	Planned Start Date	Planned End Date	STATUS	DESCRIPTION OF STATUS	NEXT STEPS	
1	Transparency of official fees and procedures	This reform area will increase transparency of official fees and procedures focusing on key business environment enabling MDAs	A. publication of the Government approved fees and procedure	Mandate MDAs to have an SLA for their services, establish a quarterly reporting system that monitors non compliance by MDAs and put in punitive measures for offenders - Provide Investor feedback mechanism at the key business environment enabling MDAs by providing a suggestion box to allows investors to give feedback on services obtained.	The beneficiaries of the business enabling reform includes, SMEs, Contractors, Women organizations, NGOs	Benue State Internal Revenue Service	Ministry of Lands, Survey and Solid Minerals, Ministry of Trade and Investment, Benue State Urban Development Board, Benue State Internal Revenue Service, Benue State Public Procurement Commission, Ministry of Finance	1. Best of Nature Holistic Healthcare Centre. 2. Queenivy's fragrance/Queenivy's River fish business. 3. Cocoa House Confectioneries. 4. Anaterx-Success Enterprises. 5. Manufacturers Association of Nigeria (MAN). 6. Oracle Business Conglomerate.	2,500,000.00	01-Jan-24	01-Dec-24	Completed.	The MDAs are compelled to submit monthly returns before receiving overheads. And this has spurred them to be timely in their reports. Also, the publication of the SLAs have helped to promote easier access to regulatory information which allow for greater regulatory efficiency, lower compliance costs	The Governor issued an Executive Order to direct five State BEE MDAs to publish on State official website(s) their fees, procedures, SLAs. The publication can be found on https://www.mofep.be.gov.ng/alltenders	More awareness will be created on the details of the SLAs to enable tax payers understand their rights and what to expect from the system
			B. Provision of Government approved Point of Sale (POS)	Provide Government approved Point of Sale (POS) at key business environment enabling MDAs to minimize investors queuing times from 1hour to 10 minutes and serve more customers, ensure POS is coded with approved fees to avoid hidden charges by revenue collection officers	The beneficiaries of the business enabling reform includes, SMEs, Contractors, Women organizations, NGOs	Benue State Internal Revenue Service	Ministry of Lands, Survey and Solid Minerals, Ministry of Trade and Investment, Benue State Urban Development Board, Benue State Internal Revenue Service, Benue State Public Procurement Commission, Ministry of Finance	1. Best of Nature Holistic Healthcare Centre. 2. Queenivy's fragrance/Queenivy's River fish business. 3. Cocoa House Confectioneries. 4. Anaterx-Success Enterprises. 5. Manufacturers Association of Nigeria (MAN). 6. Oracle Business Conglomerate. 7. Benue Chamber of Commerce (BECCIMA)	5,000,000.00	01-Jan-24	01/12/2024	Completed.	The use of the POS machines to collect revenue helps to introduce transparency in the collection processes. The cashless system introduced by the POS terminals helps to eliminate or reduce fraud as the revenues collected go straight into the government account.	Benue State Internal Revenue Service (BIRS), which is one of the contributing MDAs to this reform, provided Point of Sale (POS) machines across the key business environment enabling MDAs i.e. Ministry of Lands, Survey and Survey, Ministry of Trade and Investment, Benue State Urban Development Board, and Benue State Public Procurement Commission for making transactions quicker and more secure, freeing up staff to engage with customers. These are efforts on cause to extend to all the other business environment enabling MDAs	Efforts will be made before the end of year 2025 to provide POS terminals to more MDAs and all BIRS Area Tax Offices



		Provision of feedback mechanism	Provide investor feedback mechanism at the key business environment enabling MDAs by providing a suggestion box to allow investors to give feedback on services obtained. Mandate MDAs	The beneficiaries of the business enabling reform includes, SMEs, Contractors, Women organizations, NGOs	Benue State Internal Revenue Service	Ministry of Lands, Survey and Solid Minerals, Ministry of Commerce and Industry, Benue State Urban Development Board, Benue State Internal Revenue Service, Benue State Public Procurement Commission	1. Best of Nature Holistic Healthcare Centre. 2. Queenivy's fragrance/Queenivy's River fish business. 3. Cocoa House Confectioneries. 4. Anaterx-Success Enterprises. 5. Manufacturers	2,000,000.00	01-Jan-24	01/12/2024	Ongoing Having a mechanism on an MDA's website is the simplest way to encourage the submission of feedback or complaints and to share information widely.	Feedback mechanism APPs were introduced to the Ministry of Finance and Public Procurement websites where users can relate with the website Administrators for quicker responses to problems. The Finance website id www.mofep.be.gov.ng while the public procurement portal is E-procurement https://benue-e-procurement.be.gov.ng Challenge: This reform is yet to be implemented in more MDAs because of inadequate funds for now. Some MDAs complain of irregular overheads which limit their ability to fund the reform quickly	1. Ensure that all MDAs establish a basic complaints and feedback mechanism by the end of 2026. 2. The SABER Steering Committee will use monthly meetings to engage MDA heads and advocate gradual reform implementation within existing resources.
2	Simplifying business premises permit registration and licensing renewal	This reform will simplify the process of business premise permit registration and renewal within the Benue State Ministry of Trade and Investment.	Step 1. Carry out a system analysis of the existing manual process to create a software requirement specification document. Step2: Analyze requirements and identify the best solutions to create the eportal. Step 3: The development team codes the requirement specification using a programming language	The beneficiaries of the business enabling reform includes, SMEs, Contractors, Women organizations, NGOs	Ministry of Commerce and Industry	Benue State Internal Revenue Service	1. Anaterx Success Enterprises. 2. Manufacturers Association of Nigeria (MAN). 3. Oracle Business Conglomerate 4. Benue Chamber of Commerce (BECCIMA).	8,000,000.00	01-Jan-24	01-Dec-24	Completed The e-registration reform enables shop owners to timely pay up their business premises taxes from the comfort of their shop through the links without necessarily going to the banks to make payments. This timely payments has reduced incidences of State enforcements harassing defaulting shop owners	The Ministry of Trade and Investment deployed a business premises permit e-Registration and renewal portal, which can be accessed through this url (https://be-mti.com.ng/BPR/signup.php). The portal is developed along with the Ministry's website that can be accessed via this url (https://be-mti.com.ng/).	The ministry of Trade and Investment will create more awareness about the existence of the portal between now and December 2025 to encourage increase in patronage
3	Make land registration simpler and more transparent through the introduction of Computerize Land Titling and Registration	This reform will improve access to land and manage land-based resources for sustainable development, while strengthening land rights to increase productivity and secure livelihoods, fulfilling a number of key development objectives of the Benue State government.	Step 1. Carry out a system analysis of the existing manual process to create a software requirement specification document. Step2: Analyze requirements and identify the best solutions to create the computerize land titling and registration. Step 3: The development team codes the requirement specification	The beneficiaries of the business enabling reform includes, SMEs, Contractors, Women organizations, NGOs, potential investors	Ministry of Lands, Survey and Solid Minerals	Benue State Internal Revenue Service	1. Oracle Business Conglomerate 2. Zaniv Medical Diagnostic Laboratory. 3. Anaterx-Success Enterprises. 4. Manufacturers Association of Nigeria (MAN) 5. Benue Chamber of Commerce (BECCIMA)	20,000,000.00	01-Jan-24	01-Dec-24	Completed This reform has made the process of obtaining land titles less cumbersome as the registration forms can be gotten at their comforts. The reform also helps to spell out the various costs involved at each step of the way and this has helped to curb the activities of extorters who act as middlemen between the lands administration office and potential title owners	The BENIGS now have a website (http://benuegis.org/) through which applicants can easily download application forms to process their land title without necessary having to come to the office. They also developed a standard digital archive for C of O storage	The ministry of Lands and Survey will create more awareness about the existence of the portal between now and December 2025 to encourage increase in patronage



4	Reducing and formalising the number of taxes, charges and levies affecting small businesses and professionalising tax collection.	This reform will boost savings and investment, leading to further production and reduced unemployment	Reduce high marginal tax rates	Due to the consolidated relief allowance of at most 21% of gross income, the top marginal tax rate is 18.96% for income above N20 million while for income below N20 million the top marginal rate is 19.2%. Mandate the Benue State Internal Revenue Service to lower the top marginal tax rates for income above N20 million from 18.96% to 16.96% and for income below N20 million	The beneficiaries of the business enabling reform includes, SMEs, Contractors, Women organizations, NGOs	Benue State Internal Revenue Service	Benue State House of Assembly	1. Zaniv Medical Diagnostic Laboratory. 2. Manufacturers Association of Nigeria (MAN). 3. Benue Chamber of Commerce (BECCIMA). 4. Maav-Asar Business Enterprises	10,000,000.00	01-Jan-24	31-Dec-24	Ongoing Producing a consolidated demand notice will help reduce incidences of double taxations. It will also curb excesses of touts he parade as tax agents to extort money from tax payers who are accustomed to entertaining multiple tax or revenue collectors on same or similar taxable item	The draft covers Tenement Rate, Signage & advertisement permit fees, Shops & Kiosk Rates, On and Of liquor license, Business premises Registration, Personal Income Tax (PIT), Development Levy, Fire Service charge, Refuse Rates and Social Service Contribution The main challenge in implementing this reform is for the BIRS and the Local Government Authorities to agree on a common percentage sharing formula. As at the last meeting, the LGAs were angling for 60% for State and 40% for LGA while the State is of the opinion that 70% for State and 30% for LGA is more appropriate since the State (BIRS) provides the technology and the manpower for the collection of the taxes 1. Facilitate High-Level Meetings: BENIPA and the Ministry of Finance will continue to coordinate and schedule additional meetings to finalize outstanding agreements between both parties before December 2025. 2. Initiate Stakeholder Engagement at the Local Government Level: Issue a memo to Commissioner of Finance to engage Special Adviser Bureau of Local Government and Chieftancy Affairs in convening local government stakeholders for follow-up meeting with BIRS on revenue-sharing formula.
5	Improving access to commercial courts and alternative conflict resolution	This reform will increase access to justice, reduce cost, support economic development	1. Establishment of additional small claim courts 2. Establishment of additional Alternative Dispute Resolution centres	Mandate the Benue State Judiciary to establish 5 or more small claim courts, establish 7 or more Alternative Dispute Resolution centres	The beneficiaries of the business enabling reform includes, SMEs, Contractors, Women organizations, NGOs	Benue State Judiciary	Benue State House of Assembly, Benue State Ministry of Justice	1. Emasion Shoes Ltd. 2. Benue Chamber of Commerce (BECCIMA). 3. Anaterx-Success Enterprises. 4. Manufacturers Association of Nigeria (MAN). 5. Maav-Asar Business Enterprises	15,000,000.00	01-Jan-24	31-Dec-24	Complete This reform has helped SMEs to obtain quick justice in recovering monies from debtors with self representation thereby saving money that would have been paid to Attornies. This recovered funds have been injected into their businesses to boost them.	The Executive Governor of Benue State has signed an Executive order establishing Small Claims Courts in the State. So Far, we have five small claims courts that are operational across the State. One in Gboko, One in Otukpo and three in Makurdi Efforts are still being made by the Judiciary to create more awareness about the operations of the Courts between now and December 2025

